

Guiding Principles

- Customers are the focus of everything we do.
- Our manufacturers and suppliers are our partners.
- Employee empowerment is our greatest source of strength and creativity
- Continuous improvement is essential to our success.
- We will communicate with authenticity.
- We will deal with difficult issues.
- We will bridge differences with integrity.
- We will constantly invite and cause change.

Our core values are
**civility, learning,
moral character, &
social purpose**